



Social Value Report

2014-15



SHG Social Return on Investment (SROI) Accounts;
Reporting period, March 2014 to March 2015

SHG has clearly set out its approach to measuring social value, i.e. the return to our communities as opposed to the return to our business or the return to individual customers – both of which are measured elsewhere. This approach, which does not monetise social value, has been independently audited and was shortlisted for a national award this year. Social Value is not a precise science and SHG continues to refine its approach.

<p>SHG measures social value in terms of the following criteria:</p> <ul style="list-style-type: none"> • Relevance to SHG • Volume • Beneficial impact on place (multiple deprivation indices) • Beneficial impact on place (environment) • Beneficial impact on people • Longevity of impact • Probability the project will happen/succeed • Potential for partnership working 	<p>In addition SHG measures how we support community sustainability; our definition of a sustainable community is one which is:</p> <ul style="list-style-type: none"> • Active, inclusive and safe with a strong local culture. • environmentally sensitive • well run with effective participation and representation • well designed and built with respect for the natural environment • well connected -with appropriate transport and communication links • thriving -with a flourishing and diverse local economy • well served -by public, private and voluntary agencies • fair for everyone
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Social return activity	Description	Social value outcomes criterion met
<p>Helping our communities access training and employment (Into Work) thriving -with a flourishing and diverse local economy</p>	<p>Helping tenants into work and providing wider employment opportunities to our communities is central to addressing the challenges of welfare reform. SHG contributes to '<u>Into Work</u>' in a number of ways:</p> <p><u>Drayton Wednesdays</u></p> <p>The local Job Centre Plus welcomed the initiative and continues to refer people for help with their job search. On average 15 residents accessed the service each week; in 12 months the multi agency team helped people on 929 occasions; 33% of those seen were referred for training courses offered through TCAT. 60% of the people accessing the service were SHG tenants; 40% came from the wider community.</p> <p>There is an obvious need for this type of locality outreach and the officers found themselves signposting to a wide range of services including homelessness, adaptations and using Homepoint.</p>	<p>Relevance to SHG Volume Beneficial impact on place (multiple deprivation indices) Beneficial impact on people Longevity of impact Probability the project will happen/succeed Potential for partnership working</p>

<p>thriving -with a flourishing and diverse local economy</p>	<p>SHG's Money Management Officer has accessed funds that help people overcome barriers to work including driving lessons for a woman trying to take up her old job after being re-housed because of domestic violence and meeting the cost of a passport for a woman who needed "proof to work" I.D.</p> <p>MMHA has an agreement with the Mid Counties co-op in Wem to take on local apprentices in return for favourable terms on the transfer of MMHA land in Wem to the co-op. The agreement, which was signed on 13th February 2014, promised to generate 4 apprenticeships, i.e. 2 a year for 2 years or 1 a year for 4 years.</p> <p><u>Increasing training and employment opportunities with SHG and the economic inclusion of communities</u></p> <p>A significant aspect of social return across ALL our activities is about generating employment and training opportunities in SHG communities as a way of:</p> <ul style="list-style-type: none"> • Developing the economic inclusion of individuals • Developing the economic inclusion of communities. <p><u>Achieve Academy</u></p> <p>In the final quarter of the financial year SHG appointed a Learning and Development Manager</p> <p>His priority is to develop our internal training offer; in line with the ambition of our Achieve Academy we continued to increase our capacity to generate employment and training opportunities that SHG tenants of working age can benefit from.</p> <p>Working within our Equal Opportunities Policies and Procedures, SHG advertises jobs and recruits people locally. We do this in several ways:</p> <p>Schools; we have for many years provided an annual work experience programme for local schools. Students are generally with us for 1 week and placements are throughout all areas of SHG. In 2014/15 we took 8 students, doing placements in I.T. (1) Development (1) Total Response Ltd (6)</p> <p>Apprenticeships scheme; apprenticeships are arranged through our Achieve Academy. Apprenticeships are offered throughout SHG though most apprenticeships are with TRL.</p> <p>As of March 2015 we had the following apprentices in post: Level 3 plumbing (1)</p>	
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	<p>Level 2 general trade (1) HR (1) Business Admin Apprentice in Corporate Service (1) Neighbourhoods, Level 2 (1) Level 3 (1) 6 apprenticeships in total.</p> <p>In 2014/15 we attended Jobs Fairs in Ludlow, Bridgnorth and Whitchurch where we gave information about our Apprenticeship Scheme and any other vacancies we had at the time.</p> <p>We continue to use Zero Hours arrangements successfully giving a number of local people the opportunity to get back into the work place. In 2014/15, 5 of these have resulted in permanent jobs within the Group and we continue to keep people on the books; there were 15 in 2014/15. Of these 7 were employed on a regular basis and the rest for ad hoc assignments.</p> <p><u>SHG Development Team</u></p> <p>Employment & Skills support outcomes were generated by 7 new SHG developments in 2014/15 :</p> <p>School /college workshops: 100 students participated Work experience provided for 8 people aged 16+ 11 apprenticeships safeguarded Health & Safety training (tool box talk) provided for 10 people 6 people gained vocational qualifications 12 CSCS cards were issued 9 people attended short courses 6 people previously unemployed (for under 6 months) progressed into employment 1 person previously unemployed (for over 6 months) progressed into employment</p>	
<p>Digital Inclusion and Service Level Agreements (SLA's) with Community Trusts</p> <p>well connected - with appropriate transport and communication links</p>	<p><u>Digital Inclusion</u> is key to improving employability. The need for the digital inclusion of our communities accelerated with the introduction of welfare reform which requires people of working age to make their benefit claims and job searches on line. Our aim is to ensure that all our tenants have access to a local hub where they can access the internet and get one to one help to develop I.T. skills. In March 2014 we produced a leaflet 'where to get on line and gain computer skills' we will update this annually as new hubs offering I.T. access and support are added to the network.</p> <p>Where an existing community based partner can provide this service we negotiated and put Service Level Agreements in place.</p> <p>We have 3 SLA's with Community Trusts aimed at helping</p>	<p>Beneficial impact on place (multiple deprivation indices) Beneficial impact on people Longevity of impact Probability the project will happen/succeed Potential for partnership working</p>

SHG tenants improve their I.T. skills and progress into work and /or training. The total cost of these SLAS is £34,375 p.a.

Hub partnerships now operate from a wide network of localities including Ludlow Foyer, Beechtree Community Centre, Mayfair Community Centre, Rockspring Community Centre, Three Crosses, Clee Hill and CasCA.

The South Shropshire Furniture Scheme SLA commenced October 2013 providing I.T. support for SSHA tenants through the CASCA (Craven Arms) and Rockspring (Ludlow) community centres.

76 SSHA tenants have accessed the service so far; 52 in Ludlow and 25 in Craven Arms. Of these 25 were given further support to improve their I.T. skills.

The Beechtree Community Centre SLA commenced in May 2014.

Throughout summer 2014 the Beechtree Centre offered free one to one computer skills tuition for MMHA tenants in Whitchurch. Take up was not as good as we would have liked; we have since explored other ways of working in partnership with the centre to engage tenants, e.g. a multi agency Into Work project which started in May 2015.

In March 2014 we set up a new SLA with Mayfair Community Trust (Church Stretton) with the aim of:

1) Increasing the number of SSHA tenants volunteering with the Trust and accessing its services.

2) Digital inclusion of our communities.

1)By September 2014 The Mayfair Centre Manager reported they had:

- Distributed a newsletter introducing Mayfair's activities to all SHG households in the area.
- Put on an online safety event at Ley Gardens
- Targeted information on volunteering and promoted the crèche to SHG tenants.
- Provided information to go on rent statements in October and an article in the Key Magazine in December.
- Offered free lightbulbs as a way of getting people into the centre.
- Started recording SHG tenant take up of services and volunteering activities.

Statistics to date show:

19% of day care clients are SHG tenants. All but 2 use the

	<p>service at least twice a week; one attends 4 days a week. 21% Mayfair Meals clients are SHG tenants.</p> <p>A total of 26 children and 15 families who are SHG tenants have used the crèche in the last 6 months. A further 3 families are registered but did not attend during this period. 20 came from the refuge. The crèche offers flexible care to allowing the women time to sort out their future accommodation.</p> <p>There are 10 registered volunteers who are SHG tenants</p> <p>The report included the following statement: 'SHG tenants are volunteers in I.T, listeners in the centre, day care and cafe helpers. The kitchen offers a sociable environment that many feel comfortable with and does not require a barred list check so we can start new volunteers here quite quickly. One of our current volunteers came as an SHG tenant living at the refuge. She has subsequently moved into permanent accommodation but continues to volunteer with us'.</p> <p>2) SHG made £86,000 available for a 3 year contract for an IT Administrator and Inclusion Officer. This post is shared with the Mayfair Community Centre. The officer has been in post since April 2014 and splits his responsibilities between the Mayfair Community Centre and Shropshire Housing Group.</p> <p>As well as administration of the IT Suite and services offered at the Mayfair Community Centre and setting up and delivering suitable training and support at the centre, the officer assisted with the development and delivery of a community based digital offering for Shropshire Housing Group Customers and the wider Shropshire Community.</p> <p>During 2014/15 the I.T. Inclusion Officer also developed The Ludlow Foyer Hub. This has become our model for Shropshire Housing Group's community digital hubs; they support local areas to access services on line and forge a stronger relationship between the housing provider and tenants.</p>	
<p>Partnership working. well served -by public, private and voluntary agencies</p>	<p><u>Grow Cook Learn and the Discovery Centre</u></p> <p>Grow Cook Share was a 4 year lottery funded partnership project run by SHG and a voluntary sector group, Ludlow 21.</p> <p>It encouraged people to grow and cook their own food and to share their skills, knowledge and excess garden produce with their local community. Free cookery and gardening training was provided including vocational training for people wanting a career in horticulture or</p>	<p>Volume Relevance to SHG Beneficial impact on place (multiple deprivation indices) Beneficial impact on place (environment) Beneficial impact on people Longevity of impact</p>

<p>thriving -with a flourishing and diverse local economy</p>	<p>catering. The project ended March 2014.</p> <p>Grow Cook Share's objective of setting up a social enterprise as its legacy was achieved when <u>Grow Cook Learn</u> (GCL) took over the management of the Shropshire Hills Discovery Centre on 1st April 2014 safeguarding a number of local jobs. Transfer of ownership to SSHA in a community asset transfer from Shropshire Council took place later, in July, facilitating a new loan facility for GCL.</p> <p>The complex negotiations for the asset transfer took place over 6 months with everyone concerned cooperating to ensure GCL would hit the ground running. It was excellent partnership working; special mention is due to the UniTe team for overcoming many obstacles in getting the I.T. for the centre in place on time.</p> <p>There are various service level agreements and funding support in place between SSHA and GCL to kick-start and maintain the project. GCL has an ever expanding list of community and educational activities and is consolidating its financial position, moving towards a self-sustaining position.</p> <p><u>Young Shropshire in Work (YSIW)</u> and Into Work partnership working with County Training.</p> <p>County Training co-ordinate the support Young Shropshire in Work is able to offer young people referred by the Foyer and the County Training team. The youth 'Into Work' support previously developed by County Training and the Foyer has been done through YSIW volunteers since we helped set up the charity in 2013.</p> <p>YSIW has a trained team of mentors actively mentoring young people who hope to improve their employability. They are supported by a volunteer and a part time administrator. This post was funded 50% by YSiW and 50% by an SHG Community Development Grant. This year 13 young people benefitted from mentoring and 3 went on into employment.</p>	<p>Probability the project will happen/succeed Potential for partnership working</p>
<p>well run with effective participation and representation</p>	<p><u>Market Drayton and Whitchurch Partnership Working</u> Building on our work with Market Drayton Community Partnership in 2014/15 we extended partnership working to the (Town) Plan Implementation Committee in Whitchurch</p> <p>SHG, Shropshire Council and Market Drayton Town Council continued to work together to progress the development of the open space on the Fairfields Estate known as the "marble pitch". This is now in the 2015/16 development programme.</p>	

<p>thriving -with a flourishing and diverse local economy</p>	<p>SHG, Fairfields Estate and Market Drayton Town Council have cooperated on the provision of facilities for youth activities, managed by local residents. Local residents formed a group known as “The Zone” to develop a facility on the Longlands playing field for youth and community activities, managed by local residents. They were awarded a £5000 community development grant from SHG and £3000 from the Local Joint Committee as well as raising several hundred pounds through fun days, children’s parties and a curry night.</p> <p>The group undertook comprehensive community consultation giving local residents a chance to inform the development of The Zone Youth Hub and improvements to local play equipment. We are pleased that this project is such a positive partnership between the local community and partner agencies.</p> <p><u>Locality Commissioning (Into Work) and Transformation Challenge</u></p> <p>Over the last year Shropshire Council, in partnership with key organisations like SHG, commenced redesigning how it delivers support to vulnerable individuals. The redesign aims to enable individuals to live independent and fulfilling lives within their own communities. Support for unemployed individuals is the cornerstone of this transformation.</p> <p>‘Into Work’, a Shropshire Council initiative needed funding to build on the locality working pilot in Church Stretton. Future work was dependent on the success of the council and its partner’s funding application to DCLG, the Transformation Challenge bid. In mid September the partners secured sufficient funding to allow them to continue to develop the approach and allow the work to continue across Shropshire in the long term.</p> <p>Working in partnership with Job Centre Plus and Shropshire Housing Group, Shropshire Council has greatly improved support for jobseekers. Our approach utilised local assets – buildings, partner activity, businesses and volunteers – to give bespoke support to individuals seeking employment, from within their own communities. The new approach was implemented in five communities: Wem, Craven Arms/Church Stretton, Monkmoor (Shrewsbury), Market Drayton and Whitchurch.</p> <p>The support delivered in all areas consisted of:</p> <ul style="list-style-type: none"> • Regular contact sessions with a key worker 	
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<p>fair for everyone</p>	<ul style="list-style-type: none"> • Regular multi-agency case conferences • Engagement with local employers to identify local barriers to employment • Recruitment and training of local volunteers to provide support for unemployed people <p>The initiative was so successful that all partners have committed to continue it without funding when this came to an end in March 2015. Drayton Wednesdays and Go Thursdays (Whitchurch) are examples of how we have developed and continued this multi agency approach.</p> <p><u>The ageing well prototype</u>; also part of service delivery redesign, continues to support people to live independently for longer, in their own homes. We have engaged extensively, due to the links with SUSTAIN and HomeLife.</p>	
<p>Active, inclusive and safe with a strong local culture.</p>	<p><u>The Ludlow Foyer</u></p> <p>In June 2014 the foyer joined the 'Healthy Conversations' programme as a Health Satellite.</p> <p>The purpose of the 12 month programme was to:</p> <ul style="list-style-type: none"> • Promote positive mental health and well being • Encourage our young people to develop healthy relationships • Increase physical activity • Encourage and support healthy eating goals <p>This partnership with the Mental Health Foundation and Youth at Risk continues to strengthen local community based groups.</p>	
<p>well served -by public, private and voluntary agencies</p>	<p><u>The Fordhall Community Land Initiative</u> which we helped to fund in 2013/14 and 2014/15 did not succeed in attracting funding for continuation of our joint project, Fordhall Farm Skills but managed to generate a modest income from local schools.</p> <p><u>The project provided the following six month update:</u> The two students from Thomas Adams School will be returning in September to continue for their final year. They have achieved the Explorer John Muir Award. Nathan achieved the Conserver John Muir Award as well as Explorer level and went on to accept an apprenticeship on a local farm.</p> <p>The project in 2013-14 has so far worked with three young people and had a 100% success rate for their continuation in employment or training after education.</p>	

Feedback from our partnership schools

“Can I thank you again for the impact you have made with these two students this year! We have noticed a real change in attitude.” Tom McAleavy, Thomas Adams School, Wem. “I am delighted with the programme that you have provided for Nathan. Every time he is at Fordhall, he comes back buzzing.”

“Nathan when he first joined you was a very quiet but sociable young man. He struggled academically in school but managed to gain enough qualifications to return to our 6th form. I believe it is through his working at Ford Hall Farm that he is able to secure his place at college next year.

The development in his confidence, self-esteem and personal skills is remarkable and all of this has enabled him to achieve The Silver ASDAN qualification. The ability for Nathan to achieve the John Muir Award is excellent and he has become a real success story for the school. On my visits to Ford Hall Farm I have been impressed with the range of activities he has been involved in and the working relationship you have developed with him.

There are few places or people who can say that they have made a real difference to the lives of young people but you can at Fordhall.” Olivia Glackin, Deputy Head teacher, Sir John Talbot's School, Whitchurch.

Neighbourhood Planning:

SHG selected as preferred partner for ALL delivery by Much Wenlock (Town Council) following approval of new neighbourhood plans.

'Back Office' support for local organisations

The acquisition of the Discovery Centre as the home of Grow, Cook, Learn and the IT Inclusion officer arrangement with The Mayfair has greatly increased our level of support to local organisations.

Grow, Cook, Learn has SLAs with SHG to provide financial, IT and HR services; TRL provides responsive repairs and planned maintenance for the building. The Communications Team put regular updates about the centre's activities on our website and in newsletters and electronic communications.

The SHG Finance Team continues to provide accounting and financial services for Young Shropshire in Work, Craven Arms Community Chest, accounts and books for

	Louis Powell alms-houses and payroll services for several small local organisations.	
Corporate Authority well run with effective participation and representation	SHG has a Volunteer Policy that enables us to confidently work with people from the local community; it is extensively used for example by Tenants & Resident's Scrutiny Panel (TRIP), Young Shropshire in Work and the Community Development Fund Community Panel	Relevance to SHG Beneficial impact on people Longevity of impact Potential for partnership working
The SHG Community Development Fund (CDF) Active, inclusive and safe with a strong local culture.	<p>Towards the end of 2014/15 SHG developed two Community Panels (north and South) comprised entirely from people from our local communities to administrate the Community Development Fund. Our Neighbourhood Management Officers (NMOs) work closely with community groups helping them to develop their ideas about place, generating Neighbourhood Plans, identifying proposals and accessing the £84,550 of allocated funding.</p> <p>The Community Development Fund helps to build community capacity to develop and run their own projects.</p> <p>In Market Drayton Local residents have formed a group known as "The Zone" to develop a facility on the Longlands playing field for youth and community activities, managed by local residents. In 2013/14 SHG awarded them £5000. This gave them the impetus to raise a further £3,500 in 2014/15.</p> <p>In Whitchurch residents of Claypit Street flats used a small Community Development Grant of £400 to create community patios and brighten up communal areas. This block of flats had previously experienced nuisance between neighbours; the garden has improved communication and bought the block together as a small community.</p> <p>In Cleobury Mortimer a band night using a CDF £300 grant took place enabling young people raise funds to maintain their skate park.</p> <p>Cleobury Mortimer residents also received a £610 CDF grant to start their Junior Football Team and £500 to help organise their annual Food & Ale trail.</p> <p>In and Clee Hill we worked with the local communities to deliver 2 intergenerational projects; using a £500 grant young people worked with the Village Forum to organise a village clean up.</p> <p>This led to a £1,495 CDF grant for a bigger environmental improvement project undertaken by the intergenerational teams.</p>	<p>Volume</p> <p>Relevance to SHG</p> <p>Beneficial impact on place (multiple deprivation indices)</p> <p>Beneficial impact on place (environment)</p> <p>Beneficial impact on people</p> <p>Longevity of impact</p> <p>Probability the project will happen/succeed</p> <p>Potential for partnership working</p>

	<p>In Bishop’s Castle the Trust of the newly refurbished Town Hall, which is now a community heritage and information centre approached SSHA about organising an event at the centre for SSHA tenants. The NMO and TASS worked with the Trust to plan and deliver half term SSHA family day in September using a £500 CDF grant.</p> <p>As in Clee Hill this small project became the basis for an application for a bigger (£5000) community project which is currently being delivered in Bishop’s Castle by the Trust.</p> <p>In Ludlow, together with the local community, Rockspring Community Centre and Ludlow Youth Partnership we helped organise activities over the summer including the Sandpits Small Gardens Competition, Ludlow Festival of Small Gardens and Wheeler Road Youth Festival. The summer events were rounded off as usual with the fireworks event which SHG has been active in organising for the past 3 years. A CDF award of £4,420 was made to the Ludlow Youth Partnership to help them deliver activities.</p> <p>The Sandpits garden competition has grown from strength to strength with more and more residents taking part. An awards ceremony was held at the Rockspring Community Centre where all winners and runners up received a prize, certificate and an endless supply of tea and cake!</p> <p>Grants have also been used to strengthen our links to the wider community, for example; £5000 was made available to the Neenton Community Interest Company for the provision of community facilities at The Pheasant PH, which now acts as community hub in an extremely rural area and supports our collaboration with them to build much needed local affordable homes.</p> <p>The Community Panels will in future play a significant role in developing our partnership working.</p>	
<p>Supporting communities.</p> <p>fair for everyone</p>	<p><u>The Refuge</u> housed 37 women and 40 children in 2014/15. The following two case studies illustrate the work they do:</p> <p>‘A’, came into the refuge with his Mum. He had been physically abused by his Dad in the home in addition to witnessing domestic abuse against Mum. He was expelled from school after threatening to stab a teacher with a pair of scissors he had taken in from home. A was put on a child care provision (CPP) and Mum instructed to leave or he would be removed. The information that came with them was that A did not listen to Mum and that he had no respect for her or for other women.</p>	

A immediately engaged well with the Children's Worker and with activities in the playroom. He often struggled with the other children. He settled into his new school very well after only a very few teething problems.

Mum received one to one support on boundaries. A did the Helping Hands programme at school with the Children's Worker which he engaged well with and seemed to thoroughly enjoy. Mum and A did the Talking to my Mum programme with the Children's Worker in the school setting with 'Theraplay' to put the roles and structure back in the relationship.

A used to draw a wolf and himself in various different localities e.g. a forest with A hiding from the wolf. He would talk about the wolf and how he liked the wolf but was scared of the wolf and that the wolf was his friend but he was scary. The wolf turned out to be his Dad and when his Dad gained supervised contact he used the wolf character to describe his feelings.

A and his Mum moved out to a private rented flat in the area so that A did not have to change schools again.

A Mum moved in with her 3 daughters, all of whom had witnessed domestic abuse, 1 of whom had been caught up in a physical incident. The middle child was boisterous, loud, controlling of Mum and quite domineering. Mum's parenting had been completely undermined and she and the other 2 siblings were dominated and manipulated by the middle child.

The girls all engaged with activities in the playroom and settled in quite well both at the refuge and at their new school.

Mum did the Parenting after Domestic Abuse programme with the Children's Worker and had various one to one sessions with the Children's Worker for advice and support.

The oldest 2 children both did the Helping Hands programme with the Children's Worker in school. The dominating child calmed down completely once boundaries were put in place by Mum and became a much more confident, self contained child who did not need to be in charge all the time.

The family have been rehoused in the area; the children do not have to change schools again or the youngest child change nursery.

Mum is looking to the future and considering further

education options.

Ludlow Foyer had 25 residents enter and leave the service during 2014/15

The following case study illustrates the work they do:

B came to the Foyer presenting with a wide range of problems. Family life unstable and B grew up with the belief that she would not be able to 'work' for a living and was resigned to a lifetime of benefit dependency. This gave rise to a low degree of personal autonomy and a lack of confidence in her abilities. In earlier years, B had found school difficult and was stated as having 'special needs' but there was no specific diagnosis of her difficulties. She was also in receipt of Disabled Living Allowance (DLA) and Employment Support Allowance (ESA) because of a congenital cardiovascular condition - ventricular septal defect.

Life at the Foyer was not easy for B at first; she was a vulnerable young girl who had a slight speech and hearing impairment and low self-esteem. During this time we managed to gain access for B to undertake an assessment in learning abilities. With an appropriate diagnosis in place RD engaged well with the project and eventually achieved some accredited qualifications: Fire Safety, Basic Food Hygiene, Level 1 Literacy, Youth Work certificate and the City & Guilds Learning Power Award. B also did some volunteer work and gained valuable experience. She then completed the Move On training at the Foyer and went on to obtain her own tenancy. With all benefits in place B was taken off housing support and sometimes came over to the Foyer to help run Art & Mood workshops.

Outreach support

Recently, and following changes in legislation, B lost her main source of income (ESA) because she failed the medical assessment - the test for limited work capacity. This was due, in part, to her attending the assessment alone and failing to disclose information. B was then taken back on support as an outreach client and an appeal was launched. This took a great deal of time and advocacy work but the appeal was subsequently allowed.

Now B had her ESA reinstated she turned her attention back to wondering if she could sustain being employed. She got a paid job but was dismissed due to her inability to fully understand the conditions of paid employment. We then discovered that B could work under the 'permitted work rule' and she obtained a job.

The Foyer continued to support B by providing supervision (a requirement under the permitted work rule) at her workplace. B's transition from long term benefit dependent to total independence has now been completed.

Adaptations

Every year SHG works in partnership with the NHS and Shropshire Council's Occupational Therapy service to help residents maintain their independence. In 2014/15, 29 households were able to remain living independently in their homes.

MMHA invested £81,522.11 in major adaptations, of which £3,934.21 was accessed via Disabled Facilities Grant (DFG) funding and £77,587.90 used Right to Buy (RTB) claw-back monies.

Fifteen properties were adapted, providing:

- 6 Level Access Showers
- 2 Stairlifts
- 3 Ramps
- 2 Closomats (automatic shower toilet)
- 1 Internal Access (door widening)
- 1 Off Street Parking
- 1 Extension

In the same period, SSHA invested £68,587.77 in major adaptations, of which £59,148.77 was accessed via DFG and £9,439 used RTB claw-back. Fourteen properties were adapted, providing:

- 1 First Floor Shower Tray
- 2 Level Access Showers
- 4 Over-Bath Showers
- 1 Ramp
- 4 Stairlifts
- 1 Closomat
- 1 Central Heating System
- 1 Structural Alterations to include level access shower, hoist and ramped access.

<p>Corporate Community Activity</p> <p>well served -by public, private and voluntary agencies</p>	<p><u>Making a positive difference to the people & places we serve</u></p> <p>We support our employees to get involved in a voluntary capacity in our communities such as:</p> <p><u>Wheeler Road Boxing Club</u></p> <p>The new club had its official opening on 19th September. Much of the hands on construction work and fitting out of the club was done by members of the TRL teams.</p> <p><u>Dragon Boat Race</u></p> <p>SHG entered a team to take part in the Dragon Boat Race in July 2014 to raise sponsorship for the Severn Hospice, with a target to raise £1,000.</p> <p>The total amount of sponsorship raised between the team members from friends, family, work colleagues, contractors and suppliers was £1,278.</p> <p>SHG donated £200 towards the registration fee to enter the event; the team of 15 gave up their Sunday to take part in the race.</p> <p><u>Wem Carnival</u></p> <p>The organisers of Wem Carnival had assumed they would be able to use the Edinburgh House car park even though there has been a transfer of ownership; it was pointed out this is not the case, though we are happy for them to use it.</p> <p>Instead it was agreed they could use it as long as the carnival organisers made it clear this was a donation to a community event by MMHA; the communications team prepared signage to the effect.</p> <p><u>Dress Down Day</u></p> <p>SHG staff raised £1662.39 for Shropshire Domestic Violence, the charity SHG staff chose to support in 2014/15.</p>	<p>Volume</p> <p>Relevance to SHG</p> <p>Beneficial impact on place (multiple deprivation indices)</p> <p>Beneficial impact on place (environment)</p> <p>Beneficial impact on people</p> <p>Longevity of impact</p> <p>Probability the project will happen/succeed</p> <p>Potential for partnership working</p>
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