

## Customer Involvement Panel



### **The Customer Involvement Panel is made up of residents from Connexus.**

The panel has a scrutiny role, looking in-depth at aspects of Connexus services and making recommendations for service improvement. They look at two services each year; their reports and agreed recommendations are endorsed by Connexus Board Members. If you want to get involved or have an idea for a topic or service which you think should be reviewed, then get in touch.

## Why you should join the Customer Involvement Panel



- To improve services for all tenants
- Ensuring accountability to customers
- Understanding more about how the housing association works
- Improve your CV and develop new skills
- Receive training and support
- Work as part of a team

Any customers of Connexus can become a member.

**Interested?** Why not talk to the Chair or other members of the Involvement Panel to get a feel for what is involved and the benefits they have gained from it. If you feel you would like to join the Panel please [contact us](#).

03332 31 32 33 | [connexus-group.co.uk](http://connexus-group.co.uk) | [hello@connexus-group.co.uk](mailto:hello@connexus-group.co.uk) |  
@weareconnexus